

**GLOBAL ACADEMY  
ANNUAL PARENT SURVEY  
OCTOBER 2010**

**INTRODUCTION**

Global Academy sent surveys to the 197 families whose children attend the school. Forty-one families (21%) chose to complete and return the survey. Of these 46 families, 54% had a child that attended Global Academy the last year two years, 22% 24% had a child who began attending Global Academy last year, and 24% of the families had students who were new to the school.

The survey consisted of 24 questions. All are shown below with the percentage of respondents who answered each question.

**OVERALL SCHOOL SATISFACTION**

**1. My child is happy at Global Academy.**

Strongly Agree	44%	Strongly Disagree	0	Does not apply	0
Agree	46%	Disagree	0	Did not answer	0
Agree somewhat	7.5%	Disagree Somewhat	2.5%		

**2. I am satisfied with school's lunch program.**

Strongly Agree	41%	Strongly Disagree	3%	Does not apply	0
Agree	24%	Disagree	0	Did not answer	
Agree somewhat	29%	Disagree Somewhat	3%		

**3. I am satisfied with the school's bus service.**

Strongly Agree	51%	Strongly Disagree	2.5%	Does not apply	2.5%
Agree	17%	Disagree	7%	Did not answer	0
Agree somewhat	15%	Disagree Somewhat	5%		

**4. I would recommend Global Academy to my family or friends.**

Strongly Agree	83%	Strongly Disagree	0	Does not apply	0
Agree	12%	Disagree	0	Did not answer	0
Agree somewhat	5%	Disagree Somewhat	0		

**COMMUNICATION BETWEEN HOME AND SCHOOL**

**5. I am satisfied with the communication I receive from the school.**

Strongly Agree	61%	Strongly Disagree	2%	Does not apply	0
Agree	33%	Disagree	0	Did not answer	0
Agree somewhat	4%	Disagree Somewhat	0		

**6. I feel comfortable bringing my concerns to the school's administrators.**

Strongly Agree	49%	Strongly Disagree	0	Does not apply	0
Agree	37%	Disagree	0	Did not answer	0
Agree somewhat	12%	Disagree Somewhat	2%		

**7. I feel comfortable talking to my child's teacher.**

Strongly Agree	64%	Strongly Disagree	0	Does not apply	0
Agree	24%	Disagree	0	Did not answer	0
Agree somewhat	10%	Disagree Somewhat	2%		

**8. My child's teacher communicates with me about my child's progress.**

Strongly Agree	42%	Strongly Disagree	2.5%	Does not apply	2.5%
Agree	37%	Disagree	2.5%	Did not answer	
Agree somewhat	8%	Disagree Somewhat	5%		

**SAFE AND SECURE SCHOOL ENVIRONMENT**

**9. My child is safe at Global Academy.**

Strongly Agree	61%	Strongly Disagree	0	Does not apply	0
Agree	34%	Disagree	0	Did not answer	0
Agree somewhat	5%	Disagree Somewhat	0		

**10. I feel welcome when I visit Global Academy.**

Strongly Agree	63%	Strongly Disagree	0	Does not apply	0
Agree	22%	Disagree	0	Did not answer	0
Agree somewhat	15%	Disagree Somewhat	0		0

**11. The school is clean and neat.**

Strongly Agree	71%	Strongly Disagree	0	Does not apply	0
Agree	24%	Disagree	0	Did not answer	0
Agree somewhat	2.5%	Disagree Somewhat	2.5%		

**12. Students are well -behaved at Global Academy.**

Strongly Agree	24%	Strongly Disagree	0	Does not apply	0
Agree	41%	Disagree	0	Did not answer	0
Agree somewhat	24%	Disagree Somewhat	11%		

**STUDENT ACADEMIC PROGRESS**

**13. My child is learning a lot at Global Academy.**

Strongly Agree	46%	Strongly Disagree	0	Does not apply	0
Agree	44%	Disagree	0	Did not answer	0
Agree somewhat	10%	Disagree Somewhat	0		

**14. My child is challenged at Global Academy.**

Strongly Agree	34%	Strongly Disagree	5%	Does not apply	2%
Agree	37%	Disagree	5%	Did not answer	0
Agree somewhat	5%	Disagree Somewhat	12%		

**QUALITY OF EDUCATIONAL PROGRAMS**

**15. My child's teacher is well qualified.**

Strongly Agree	46%	Strongly Disagree	0	Does not apply	0
Agree	42%	Disagree	0	Did not answer	2%
Agree somewhat	10%	Disagree Somewhat	0		

**16. My child has the right amount of homework each night.**

Strongly Agree	39%	Strongly Disagree	0	Does not apply	0
Agree	39%	Disagree	0	Did not answer	2%
Agree somewhat	20%	Disagree Somewhat	0		

**17. I am satisfied with the school's reading program**

Strongly Agree	37%	Strongly Disagree	0	Does not apply	0
Agree	46%	Disagree	0	Did not answer	2%
Agree somewhat	7.5%	Disagree Somewhat	7.5%		

**18. I am satisfied with the school's math program.**

Strongly Agree	41%	Strongly Disagree	0	Does not apply	0
Agree	41%	Disagree	0	Did not answer	0
Agree somewhat	10%	Disagree Somewhat	8%		

**19. I am satisfied with the school's International Baccalaureate (IB) Program.**

Strongly Agree	41%	Strongly Disagree	0	Does not apply	10%
Agree	39%	Disagree	2.5%	Did not answer	2.5%
Agree somewhat	5%	Disagree Somewhat	0		

**20. I am satisfied with the technology that is available at the school.**

Strongly Agree	56%	Strongly Disagree	0	Does not apply	5%
Agree	24%	Disagree	0	Did not answer	0
Agree somewhat	10%	Disagree Somewhat	5%		

**21. I am satisfied with the physical education program at Global Academy.**

Strongly Agree	46%	Strongly Disagree	5%	Does not apply	0
Agree	20%	Disagree	5%	Did not answer	0
Agree somewhat	22%	Disagree Somewhat	2%		

**22. I am satisfied with the Arabic program at Global Academy.**

Strongly Agree	44%	Strongly Disagree	2.5%	Does not apply	2.5%
Agree	39%	Disagree	2.5%	Did not answer	0
Agree somewhat	7%	Disagree Somewhat	2.5%		

**OTHER**

**23. I would like to see parent education classes at Global Academy.**

Strongly Agree	34%	Strongly Disagree	2.5%	Does not apply	8%
Agree	24%	Disagree	2.5%	Did not answer	5%
Agree somewhat	12%	Disagree Somewhat	2.5%		

**24. I am satisfied with the school events held during the year (i.e. spelling bee, science fair, carnival etc.)**

Strongly Agree	51%	Strongly Disagree	5%	Does not apply	5%
Agree	34%	Disagree	0	Did not answer	0
Agree somewhat	2.5%	Disagree Somewhat	2.5%		

**COMMENTS**

**Comments were requested throughout the survey. Below are only the concluding comments made by parents who chose to do so. Comments have been edited with [brackets] for privacy reasons.**

- I have 2 concerns. (1) Some of the bus students don't behave well. (2) Some stories which are used by teachers are biased and contains incorrect information. These stories might give students the wrong impressions.
- Sometimes the bus comes very early or late.
- We would love a Spanish option to prepare our children for the future. Even if it was instead of Arabic, and a mixed-age class, or just a couple of times a week. This is the best place for my children to learn! Please make a high school! Wish there was a school counselor/therapist to offer daily or bi-weekly support to my oldest son. From the bottom of my heart, thank you for loving, looking out for, and caring for my children so much. I'm forever grateful.
- Bake sale, talent show, camp field trips, school fundraisers.
- Keep up the great work!
- There have been many changes in the last 2 years and they have been in the best interest of the students always. I am impressed and cannot wait to see what is next. I am definitely sending all of my children to Global!
- Overall I really love this school and would recommend it to every parent who would like a good education for their children. Thank you so much for making this school possible.
- I noticed last year that the math class [edited]dropped too much and did not meet the curriculum [edited]. I would like to see Global Academy get involved to have high school classes in the same building or nearby.
- Bus transportation needs to be more available to other locations. It is a very hard issue if we could get more buses for other locations it would be wonderful (if we received somewhat of a grant for busing transportation could this issue be solved?) Would also like to see a school nurse at the school. I have never seen anybody like Helen and Melissa. They are two people that seem like they are 1 million people working and they try to solve each

and every problem that arises and will not stop until everybody is happy. Don't forget the staff, teachers and aids – they all have smiles to their faces and make us feel that we are welcome any time. I love a teacher with a smile, that tells me that this teacher is willing and ready to teach my child what is needed for our world today and what to be ready for in the future!

- Thank you!
  - I am happy with Global Academy and I hope that it becomes the “Best School” to be of the rankings among Minnesota schools.
  - I wish that Global Academy offers classes until high school for my daughter. Thank you.
  - Like I said it is his first year in Global Academy and being [here] was a very big change. Amazingly, he likes it a lot more than the school he attended for years before. It is such a difficult thing to deal with such a big change and this proves the excellence at all levels and all areas at Global Academy. I cannot say enough or thank you enough for accepting my son at the last minute. He is very happy there and inshallah he will work hard to improve in all areas... Thank you for everything.
  - We are parents for two. We do not have bus service. Other than that we like this school. Thanks.
  - [Name deleted] teacher rude to students. New staff not very welcoming. Better breakfast needed (warm). Atmosphere is very dull, oppressive (mood).
  - I would like to have head lice and bed bug checks every few weeks.
- My only suggestion – Think about a high school. I'd love it along with my family. Keep going strong – seriously. I am so very, very pleased with your entire system – you are fair with students. You have a warm, gentle approach with them. From the minute one walks through the front door until you leave...it's a great, safe place to leave your child. I can't thank all of your staff enough.
- Thanks for Global Academy. I am the mother of [student's name and teacher]. I agree that getting extra help in math and reading.
  - Thank you
  - Our family is extremely happy with Global Academy. My girls love the school and they love their teachers. I feel my girls are in an environment that puts learning and safety first. I believe my child is under the care of adults who make good decisions. I would like to see Arabic and Gym as daily classes and I would programming geared toward gifted and talented. I would like to attend a presentation on IB – its benefits, etc. Even a presentation from a national rep – also what it (IB) means as children progress through grades and on to college. I would like Global to consider a 9-12 program. Perhaps this means a different site, and separate leadership, but the model is already set (minus curriculum) but that is not a barrier. Global works because of strong leadership and the dedication of its board and staff.

## **OVERALL**

The survey shows high satisfaction with all areas of the school's program. This survey was first administered in October of 2009. The results from 2010 are slightly more positive than those from the previous year. Based on the survey results, the school will explore the possibility of providing parent education classes at the school. The other frequent request is for a high school program. Global Academy's charter only allows for a K-8 program.